

ONE YEAR LIMITED WARRANTY

WARRANTY: The company warrants this product to the original purchaser or gift recipient, to be free from defects in workmanship and materials under normal use and services, for a period of one year from the date of purchase.

LIMITATIONS: ALL WARRANTIES IMPLIED BY STATE OR PROVINCIAL LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE. Some jurisdictions do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSS OF PROFIT OR MEDICAL EXPENSES CAUSED BY ANY DEFECT, FAILURE, MISUSE, OR MALFUNCTION OF THE PRODUCT. Some jurisdictions do not allow the exclusion of limitation by incidental or consequential damages, so the above limitation or exclusion may not apply to you. The company will not be responsible for damages or losses, direct or indirect, caused by misuse, abuse, accident, negligence, conditions of transport or storage, or failure to follow instruction. The company will not be responsible for any statements that are made or published, written or oral, that are inconsistent with this written warranty, or which are misleading or inconsistent with the facts as published in the literature or specifications furnished by the Company. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Warranty Claims Procedure: Any product that proves defective within the warranty period will, transportation charges pre-paid, be repaired or replaced at the option of the Company, free of charge.



Therapeutic Pet Pad Therapy System

Read the contents of this booklet
carefully before product use

Caution:
This product is not suitable for
animals that chew electrical cords.



Phone 1-800-975-0253 if you have questions not answered in these instructions.

INSTRUCTIONS FOR USE - Please read carefully

Congratulations on your Thermotex Therapeutic Pet Pad purchase. Your pet will receive a gentle radiant heat that will keep it warm and deliver therapeutic benefits for many muscle and joint conditions. Don't forget to tell all your animal loving friends about the Thermotex line of Therapeutic Pet Beds and Pads.

You will find that after as little as two weeks use, the older animal will gain agility and be more playful as the therapeutic heat helps your pet with conditions such as arthritis. Initially, you may find that your pet spends more time on the Pad as well due to the great level of comfort that they receive.

HOW TO USE YOUR PET PAD

Your Pet Pad is very simple to use.

Simply plug the Pet Pad into any 110 volt outlet and turn the switch to the LOW setting. That is all you have to do. The Pet Pad uses very little power and will cost around 3 cents on the low setting for a 24 hour period.

THERMOTEX PET PAD IS NOT TO BE USED ON THE HIGH SETTING.

The low setting provides the best therapeutic benefit. It may take your pet a couple of days to get used to using the new Therapeutic Pet Pad. This is normal.

Heat Tolerance

Most animals have different heat tolerances and you will need to experiment with the Pet Pad to see what your pet likes best. If your pet finds the Pet Pad a bit warm, add their favourite blanket on top. This will lower the surface temperature of the Pad making it suit your pet but will not alter the therapeutic effect of the Pad. You will soon become aware of your pet's preference.

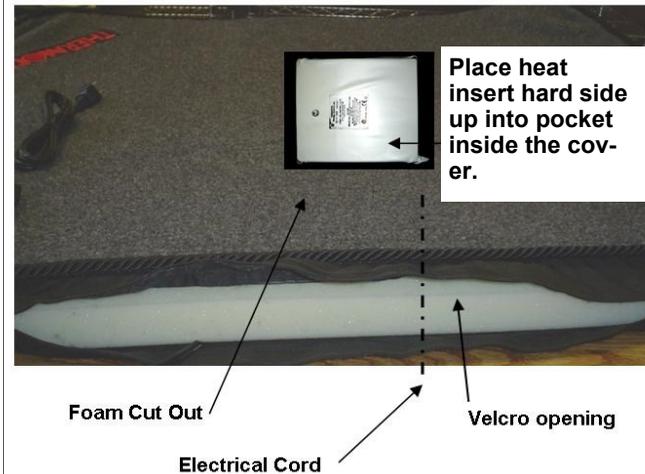
Nesting

Some dogs prefer to have their own blanket on top of the Pet Pad. We encourage this approach. This allows them to "nest" and prepare the Pad for their liking. This does not interfere with the performance of the Pet Pad.

IMPORTANT SAFETY INSTRUCTIONS

DANGER – to reduce the risk of burns, electric shock and fire, this product must be used in accordance with the following instructions:

- Do not immerse the Pad in water unless the heat insert has been removed.
- Do not use pins or other metallic objects to hold Pad cover in place.
- Never use the heat insert without outer cover in place.
- Periodically examine the heat insert (PVC). Return for repair if the heat insert shows any signs of deterioration.
- Do not fold or bend the heat insert.
- Do not pull the Pet Pad by the cord or use the cord as a handle.
- Do not use with any type of liniment, salve or ointment.
- Pets should always have the option to move off the Pad if desired.
- Do not use on the High setting.



Re-Assembly Instructions

- ◆ Locate the side with Velcro Opening.
- ◆ Turn cover with Logo side up.
- ◆ Insert the heat insert as shown, hard side up, into the foam opening in the middle of the Pad.
- ◆ The fit should be snug
- ◆ Run electrical cord to the Velcro opening, making sure the cord is running between the bottom of the foam and the black nylon back cover.

Important:

The hard flat side of the heat insert emits the infrared light. This hard side should be pointed upwards towards the gray side of the Pet Pad cover. This allows the infrared to travel up through the gray Sherpa Pad top to deliver the therapeutic benefits.

We would appreciate photos or comments about our therapy pads.
Please send any information to sales@thermotex.com